



Exchange Carriers
Standards Association

*Providing Solutions to the
Telecommunications Industry*

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November 10, 1992

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY
NOV 10 '92

RECEIVED

Donna R. Searcy, Secretary
Federal Communications Commission
Room 222
1919 M Street, N.W.
Washington, D.C. 20554

Re: Ex Parte in CC Docket 86-10, Provision of
Access for 800 Service

Dear Ms. Searcy:

On Friday, November 6, 1992, at the request of the Commission staff, Mike Nelson, Co-leader of the Ad Hoc 800 Database Committee ("800 Committee"), gave a presentation and answered questions with respect to two issues before the 800 Committee: Issue 025-Carrier View of Its 800 Subscriber Customer Records in SMS and Issue 036-Automatic Notification and Approval of Pending, Multi-Carrier, SMS Record Changes (see attached).

The Ad Hoc 800 Database Committee is a forum of the Exchange Carriers Standards Association - sponsored Carrier Liaison Committee.

If there are any questions with respect to the presentation, please call me at (202) 434-8828.

Sincerely,

Susan M. Miller
Secretary and
General Counsel

cc: Gary Phillips
Mary DeLuca
Marian Gordon

CLC
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CLC Ad Hoc 800 Database Committee Issue Identification Form

ISSUE TITLE: Carrier View of Its 800 Subscriber
Customer Records in SMS

ISSUE NUMBER: 025
DATE SUBMITTED: 12-19-91
LAST REVISION DATE: 10-05-92
INITIAL CLOSURE DATE: 08-19-92
FINAL CLOSURE DATE:

1. ISSUE STATEMENT:

When 800 subscribers choose more than one carrier, carriers handling traffic may not be able to view 800 customer records in SMS.

2. SUGGESTED RESOLUTION OR OUTPUT PRODUCT/SERVICE DESIRED:

Interexchange carriers handling traffic desire to be able to see the SMS customer record or a portion of that record that shows what traffic will be routed to their network. Industry needs to decide if this is acceptable and recommend systems and guideline changes to support.

3. OTHER IMPACTS:

- Guidelines
- SMS
- Mechanized Interface
- Trouble Reporting Procedures
- Proprietary Information

4. ISSUE ORIGINATOR (CHAMPION):

NAME:	Patt Britt	TELEPHONE NO.	913-624-6762
COMPANY:	US Sprint	FAX NO.	913-624-4004
ADDRESS:	8320 Ward Parkway Kansas City, MO 64114		

5. ISSUE STATUS:

12-19-91- New issue accepted.
03-18-92- Patt Britt will provide more detailed specifications of the portions of the SMS record which should be made visible to other carriers, on the SMS record. The following was deleted from the Issue Statement, "or when a Transport Carrier arrangement exists."

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05-11-92- Patt Britt provided document(attached) with a suggested resolution. Discussion resulted in an action item assigned to K. Gaines(NASC) to provide more detail on Agent ID, CUS ID functions and/or procedures. Established task force to identify processes associated with multiple carrier arrangements.

07-07-92- Patt Britt provided a status report(attached). The next TF conference call is scheduled for 7/27/92.

08-19-92- Pat Britt gave TF Status report on work accomplished task force will relook issue and report final status agreement.

This issue was moved to Initial Closure.

10-05-92 Issue and resolution reviewed - Resolution statement updated to reflect task force work. Changes were substantial and the issue remains in Initial Closure. Kathy Gaines provided presentation associated with assigned action item for Bellcore software development addressing resolution for 800 Issue #25. (Additional information on this issue is available in August meeting minutes dated 9-11-92).

Mike Wade (Bellcore) reported that an October 1993 release date has been designated to include issue resolution enhancements (Release 5.3). Detail requirements will be addressed with the users of the carrier view feature.

It was agreed to pull the attachments and refer to the August 1992 meeting minutes for all previous discussions.

6. RESOLUTION: Request Enhancement =

- * All carriers listed on a customer record will be able to view their portion of the customer record as soon as their CIC or OTC is added to the customer record.
- * All non-proprietary information would be viewable. Non-proprietary information is defined in the 800 Database Guidelines.
- * Carriers should be able to view the appropriate level of routing detail associated with their traffic.
- * All decision nodes should also be (e.g. switch decision nodes) included if the node includes traffic for the viewing carrier. View limited to carriers traffic only. Percent(%) allocation nodes will be provided, however specific or actual percent allocations are not.

CLC Ad Hoc 800 Database Committee Issue Identification Form

ISSUE TITLE: Automatic Notification and Approval
of Pending, Multi-Carrier, SMS
Record Changes

ISSUE NUMBER: 036
DATE SUBMITTED: 08-19-92
LAST REVISION DATE: 10-05-92
INITIAL CLOSURE DATE:
FINAL CLOSURE DATE:

1. ISSUE STATEMENT: Currently, the SMS/800 does not provide sufficient capabilities/security to ensure the following: 1). that carriers are notified of record changes in the SMS; 2). that carriers are provided with the opportunity to approve a record change that increases the amount of traffic carried over their networks prior to the activation of that record.

2. SUGGESTED RESOLUTION OR OUTPUT PRODUCT/SERVICE DESIRED:

Assign this issue to the Multi-Carrier TAsk Force for the creation of a requirement document to be presented to Bellcore in order to provide quality support for multi-carrier 800 applications.

3. OTHER IMPACTS: SMS Development
Current Record Implementation

4. ISSUE ORIGINATOR (CHAMPION):

NAME: Tim Edwards
COMPANY: MCI
ADDRESS: 1650 Tysons Blvd.
McLean, VA 22102

TELEPHONE NO.: 703-506-6477
FAX NO.: 703-506-6691

5. ISSUE STATUS:

08-19-92-

This issue was accepted. A conference call was scheduled for 9/11/92.

10-05-92-

Tim Edwards, MCI, provided a status of the work done at a 9/30-10/1/92 subcommittee meeting. The task force will also prepare manual notification procedures for the interim period between portability and implementation of systematic verification procedures. A subsequent meeting is scheduled for 10/13-14/92 in Seattle.

6. RESOLUTION